

# CASE STUDY:

# The Fracturing of Supply Chains and Its Impact on the Entertainment Industry

## **INTRODUCTION**

The idea of work being broken up into smaller parts, or "fracturing," is not just limited to labor and employment. It is also happening in supply chains, as seen in the changing ways that the entertainment industry creates and distributes content. This case study examines how the fracturing of supply chains is similar to the fracturing of work and what it means for the entertainment industry, especially Hollywood.

# THE EVOLVING SUPPLY CHAIN IN THE ENTERTAINMENT INDUSTRY

The entertainment industry has experienced a shift in its supply chain, similar to the division of work seen in other industries. The traditional process of producing TV shows and movies involved close collaboration between writers, directors, actors, and other creatives at various stages. Writers not only wrote the scripts but also provided feedback and participated in on-set activities.

## THE FRACTURED SUPPLY CHAIN MODEL

With the rise of streaming, the entertainment industry has become more fragmented. Different stakeholders now have distinct roles and responsibilities. Writers concentrate on scripting, while actors and directors specialize in their respective fields. This division of labor is similar to the manufacturing industry's shift toward specialization and compartmentalization, such as Ford Motor's assembly line in the early 1900s.

## IMPLICATIONS FOR HOLLYWOOD WRITERS

The change in the supply chain has important effects on writers in Hollywood. This is similar to the problems experienced by workers in other fields. The income of writers has not increased, and their ability to contribute creatively to the entire production process has decreased. The rise of streaming services and new technologies has brought about a shift in industry dynamics, resulting in a decline in demand for writing services. This has resulted in a segregated workforce, where high-ranking workers, such as showrunners, have more control and influence, while others are limited to more specific, isolated jobs, such as editing or re-writing scenes.



# UNION EFFORTS AND INDUSTRY RESPONSE

As a result of recent developments, writers in Hollywood, much like workers in other fields, have banded together to advocate for their interests. The Writers Guild of America has gone on strike to address concerns related to job stability, consistent income, and artistic autonomy. The ongoing discussions between writers and major studios highlight the balancing act between maintaining a fair supply chain and preserving the creative essence of the industry.

# **BROADER IMPLICATIONS**

The entertainment industry's supply chains have become increasingly complex and specialized, which is a trend observed in various sectors. Companies aim to optimize their supply chains for efficiency and cost reduction, and Hollywood's compartmentalization is a reflection of this goal. According to The New York Times, the industry is adapting to changing consumer preferences, such as the growing popularity of streaming services, by streamlining production processes.

# CONCLUSION

The evolution of Hollywood's supply chain illustrates how different economic and industrial trends are interconnected. The fragmentation of supply chains, similar to the fragmentation of work or compartmentalization of roles, presents challenges for both workers and creative professionals. However, this case study also shows that collective action, unionization, and strategic negotiations can influence and shape supply chain dynamics. As various industries struggle to balance specialization, efficiency, and equity, the entertainment sector's experience can provide useful insights into the wider discussion on supply chain management and labor dynamics.





# **DISCUSSION QUESTIONS**

1 How does fracturing in the entertainment industry's supply chain evolution relate to the fracturing of other supply chains? What other industries experience fracturing? Explain the advantages and disadvantages of fracturing by industry. For example, the division of labor and specialization is typically seen in manufacturing, and compartmentalization of roles is seen in TV and movie production and distribution.

**2** How will this shift in the supply chain dynamics impact the quality of television and film content? Discuss the potential long-term impacts.





**3** What lessons can be learned from the tactics used by Hollywood writers in response to supply chain changes? How can other industries and unions utilize these insights? How can these approaches be adapted to other sectors going through similar transformations?

## References

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